



camorak
LABORATORI
COSMETICI
DAL 1964

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**POLITICA INTEGRATA
QUALITÀ AMBIENTE
SICUREZZA**

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Our mission of fulfilling the customer's expectations, while keeping in mind the expectations of the workers and all the stakeholders, is based on the adoption of the Integrated Management System, quality and safety, in accordance with the principles of UNI EN ISO 9001:2015 and UNI ISO 45001:2018. Camorak now applies its experience to and focuses its attention on environmental and sustainable management in-house, recognising that improving its competitiveness and corporate image have strong ties to internal policies and management, and organisational and operational choices in the environmental field.

Camorak aims to apply the UNI EN ISO 9001:2015 and UNI ISO 45001:2018 management system to the entire production and post-production activity as the: primary activity Ateco code 20.42: manufacture of perfumes and toilet preparations, cosmetics and essences and secondary activity Ateco code 20.41.1 manufacture of soap and detergents, cleaning and organic surfactants (except toilet preparations)

CAMORAK, therefore, devotes all its efforts to achieving the interconnected goals of:

QUALITY:

- To satisfy its customers;
- To guarantee prompt and appropriate pre-sales and after-sales support;
- To improve the company's image and competitiveness on the market;
- To enhance the skills and creativity of its resources;
- To pursue the continual improvement of production processes through the appropriate identification and installation of technical and system resources;
- To guarantee the correct use, efficiency, dependability and reliability of measurement results and tests
- To continually improve the company's management system processes;
- Every recommendation made by the stakeholders must be carefully examined to assess whether it can be dealt with effectively and in accordance with the relevant provisions, regulations and standards;
- Complaints made by any stakeholder must be handled promptly and with transparency.

PROTECTION OF WORKERS' HEALTH AND SAFETY:

- Compliance with the mandatory and voluntary regulations laid down by the company in this respect
- Continual monitoring and commitment to providing the conditions of health and safety of its workers and anyone visiting the company premises;
- Active involvement of workers in caring for the health and safety of the individual and the company as a whole;
- The pursuit of prevention and protection in order to avoid any professional diseases accidents.

ENVIRONMENTAL PROTECTION

- Energy saving can be defined as the set of interventions that reduce the consumption of energy required to carry out different activities. The goals can be achieved either through technical modifications to systems and facilities that limit waste, or through the optimisation of the use of energy forms;
- The reduction of drinking water consumption and improvement in the cooling efficiency of heat-based production processes;
- Sustainability is a cross-sector choice, which now also applies to the cosmetics industry. The benefits in this field do not just apply to the environment but also to users. Sustainability today seems to have the power of transforming anything that it touches into gold. The goal identified in the conversion aimed at the use of ECO- FRIENDLY packaging must also be included in an overall vision of sustainability.

These goals can be reached through the management team's commitment to:

- Carrying out an analysis of the company's business activities, while taking into account the reference markets and stakeholders;
- Identifying and adopting the relevant standard for quality and health and safety in the workplace, while periodically reviewing it to ensure that it remains relevant;

- Clearly defining the responsibilities, tasks and functions assigned to each individual within the company, in order to contribute to professional and personal growth, while respecting health and safety and the environment;
- Periodically reviewing the processes and the Integrated Management System to keep them in line with the dynamic nature of CAMORAK's business activities;
- Taking pre-emptive action to mitigate emergency situations and correct their source in order to build a prevention-based system;
- Correctly managing waste by using authorised companies for transport and disposal;
- Identifying and controlling risks to prevent accidents, injuries and occupational diseases;
- Raising awareness among workers, suppliers and customers of the importance of submitting any recommendations for improvement and reporting any potential risk situations given that the environment, health and safety are everyone's responsibility. All the stakeholders are, therefore, actively involved and required to apply the provisions of the Integrated Management System;
- Ensuring that the staff are instructed, trained and kept up-to-date on the Integrated Management System;
- Pursuing continual improvement and raising awareness on issues concerning quality, the environment and safety, even outside the company;
- Performing an adequate risk and opportunity assessment, based on Risk Based Thinking, to continuously improve our performance and results in all areas of the Integrated Management System;
- Monitoring the progress of the Integrated Management System through indicators aimed at implementing the necessary measures;
- Ensuring continued compliance by the organisation and staff with the requirements laid down by the Integrated Management System by performing internal checks and audits;
- Camorak Srl undertakes to ensure that the "conversion" to eco/green - friendly packaging is included in conscious, ethical, correct and sustainable choices and is supported by the chain of suppliers/subcontractors and in the guidelines for disposal that allow the process to have a global vision and objective throughout its cycle, from production to disposal. At present, the use of BIO-based renewable plastics, such as plastics derived from sugar cane, is excluded for the following reasons: Monopoly by a single company distributing the raw material (high prices). Difficulty in sourcing the material (there would be no continuity of supply) Lack of clarity regarding how land (often Brazilian forests) is converted for sugar cane cultivation.
- Aiming to improve its energy efficiency, i.e. its ability to optimise the use of energy in order to meet its needs. Greater efficiency means that the same result can be achieved with less energy consumption.

In order to achieve and maintain the Quality objectives, the management team prioritises the involvement, expertise, training and, where applicable, qualification and awareness of its staff, extended to all levels and all company roles and departments.

San Lazzaro di Savena (BO), 29.06.2022

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